

### International Student portal login instructions

#### BROWSER INFORMATION

If you have tried to log in and you are not able to, follow these steps:

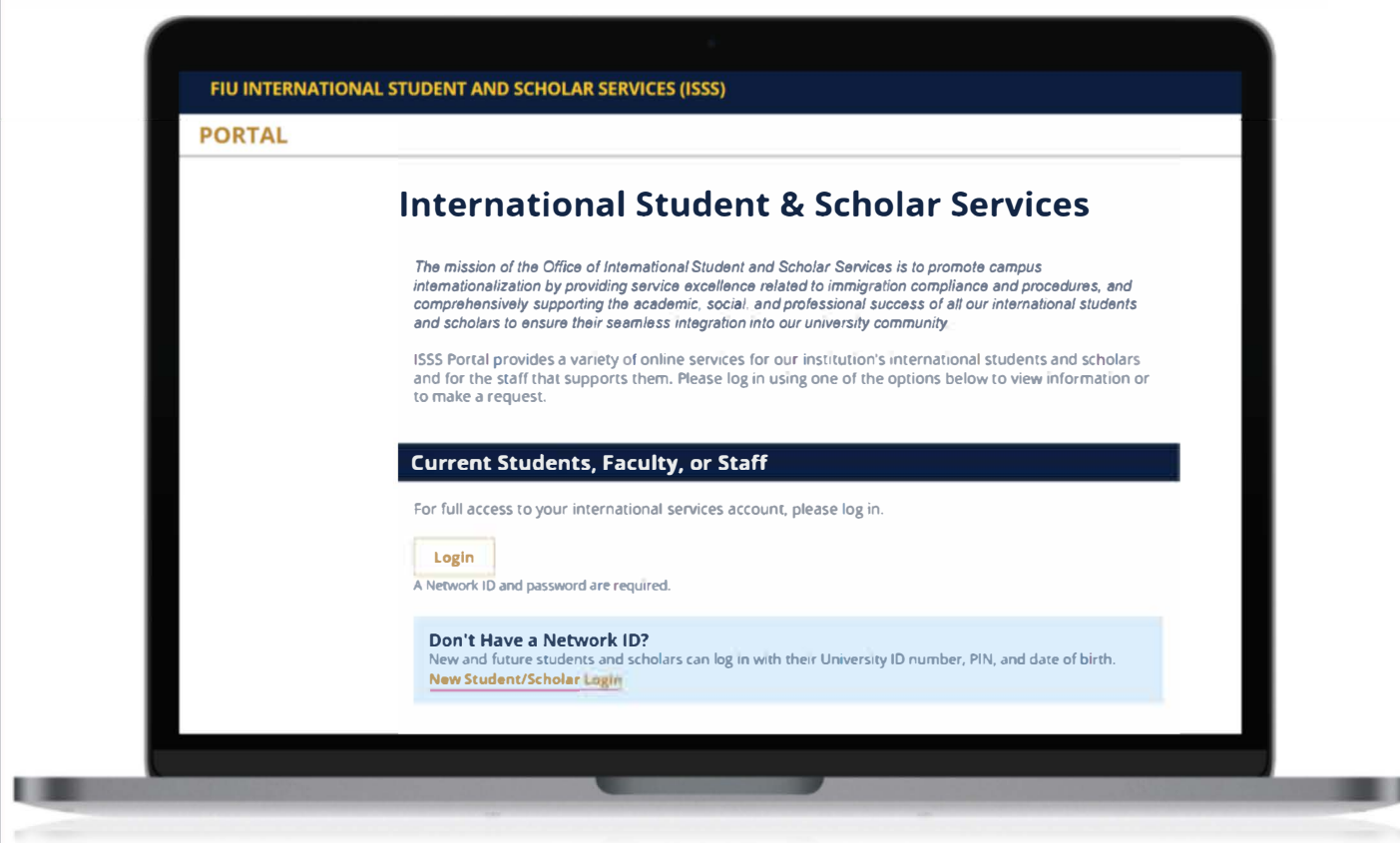
Clear all browsers, log out of any FIU-related websites, and open Firefox, Microsoft Edge, or Safari. Google Chrome generally does not work.

#### STEP 1

Log into the ISSS Portal using the following access page:  
<https://go.fiu.edu/portal>

#### STEP 2

Click the login button



#### STEP 3

Enter your FIU credentials (username and password) Your FIU username is your network ID/the first half of your email (e.g. jdoe123)

A screenshot of the Sunapsis login form. The form is titled "Sunapsis" and has a white background with a dark blue border. It contains two input fields: "Username" and "Password". To the right of the "Username" field is a link "Forgot username?". To the right of the "Password" field is a link "Forgot password?". Below the input fields is a yellow "Log In" button. At the bottom left of the form is a small cloud icon.

#### STEP 4

Complete the Two Factor authentication to log in.

If you are still having trouble logging in, visit the virtual office.  
Monday to Friday, 10 to 11 am and 2 to 3 pm

[go.fiu.edu/virtualoffice](https://go.fiu.edu/virtualoffice)